

HOTEL TRONADOR

Mascardi Lake – Nahuel Huapi National Park

PATAGONIA - ARGENTINA



Rates 2020-2021

Valid from December 1st, 2020 to April 30th, 2021

Far from everything... near your dreams

Located in a land of pioneers on the shores of Lake Mascardi and with more than 80 years of history, the Hotel Tronador (1929) is one of the first hotels of the Nahuel Huapi National Park and has been hosted by its owners for four generations.

The hotel is located deep into the Andean Mountains and surrounded by a dream landscape: enjoy its natural beauty, pure air and quietness simply by walking in the area or by visiting its gardens. Mountains, big lakes of glacial origin, large rivers and cascades are an endless source of scenarios to be in touch with nature.

Many activities and details of the history of this land are worthwhile knowing. Being here brings peace and comfort; enjoy nature, home-made food with ingredients of the organic kitchen garden, long days full of activities, cozy talks and silent nights where you will get a well-deserved comforting rest.

Hotel Tronador invites you to get to know an amazing area of the Patagonia, in which Mr. Benito Vereertbrugghen and Clara Runge built their home. Give yourself the gift of spending a few days here and you will understand the affection the family has with the valley of Manso River which is absolutely magic. When you leave this place, you will dream about returning soon.

Take a look around and enjoy

You will find untamed nature starting from the doorstep of your room; a variety of meandering trails go through the mountains, the Vuriloches Valley, border the Mascardi Lake or discover rivers and lakes. Choose to use a few hours or your entire day for trekking or go horseback riding, which can be combined with fishing and sailing in the Mascardi Lake. Fish rainbow trouts, brown trouts or brook trouts, either together with professional fishing guides or from the lake shore, a really thrilling experience even for amateur fishers.

In the opposite direction of the hotel you may find the Red Castle viewpoint (*Castillo Rojo*). This is an ideal visit to enjoy panoramic views of the lake and contemplate the immensity of Mount Tronador and its enormous base covered by a thick forest of *lenga* and *coihue* (tree species native to southern Chile and the Andean parts of Argentine Patagonia.)

There are endless options to walk and visit attractions. When leaving the area near the hotel you may connect with shelter networks in the area of Bariloche, or with Pampa Linda's (17 km/10.5 mi) where more trails lead to the National Park.



The shore of the lake is a nice area to enjoy from the dock, the beach, or the solarium. Each person finds their favorite spot. Starry nights next to the bonfire, drinks bar on the beach, multiple outdoor and indoor activity options are part of the experience offered by visiting Hotel Tronador.

The source of the Manso River is originated on Mount Tronador with its melting water. The river zigzags through the valley with its attractive meanders, to dump its milky waters in Lake Mascardi, of waters characteristically emerald by the mixture of the sediments of the Upper Manso River with the blue of the mountain lakes. The course of the river continues through more lakes and across the border until it flows into the Pacific. This stunning mountain landscape is framed by mounts of more than 2800 meters above sea level showing the peak of Mount Tronador (3454 meters above sea level, one of the highest peaks in northern Patagonia) with its three peaks: the Chilean, the Argentine, and the international.

Through Vuriloches Valley in direction to Mount Tronador, you can follow the Manso Superior River until reaching *Puesto Cretón*. While walking you can visualize how the glaciers polished the valley millions of years ago.

THE HOTEL

The Hotel has 3 buildings and is built in the typical Patagonian- Andean style, combining local stone and wood. The structures were built in different historical periods of the hotel, which can be appreciated in its design and materials.

Even inside, guests can enjoy and take in the breathtaking landscape through huge windows and balconies. Several common lounges with fireplaces are specially designed for guests to read and relax after an intense day outdoors. Since part of the family lives in the hotel all year long, and due to its remote location, the hotel has incorporated a carpentry and a woodshop studio. Most of the hotel furniture is still built there.

This place brings together many stories of explorers, Andean fishermen and families that once visited the hotel. The simplicity, warmth and dedication of family service is maintained over time, carried by a vocation for hospitality that goes from generation to generation.

The Tronador experience

Your stay at Hotel Tronador can be organized in different ways:

- ❖ **Full board accommodation:** the fee includes breakfast, lunch/picnic, and dinner. During their stay, guests can organize their activities' schedule on their own by walking on the different trails on foot, visiting other attractions in the area and/or doing some of the guided activities suggested in the Grid of Activities (with additional cost.)

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Half-board accommodation is also an option (it includes dinner or lunch, and breakfast). It is not usually recommended since there are no nearby restaurant services. On site you may add extra food services and activities. **This option can be applied as complementary fee to the full board option, in the cases in which guests arrive to the hotel after lunch, and the check-out is in the morning.**

- ❖ **Full House:** For groups who prefer to enjoy the place like at home, they can reserve all “Casa Pionera” or “Todo Tronador” (complete hotel), in private. Consult rate.
- ❖ **Fishing:** the fishing program includes a **private fishing guide and full board accommodation**. Departures are organized to different fishing spots according to where the best fishing is at that time of the year: **boat fishing, from the shore or in a ratio of 20 km (12.4 mi) from the hotel** (Los Césares Lagoon, Fonck Lake, Roca Lake). If guests aren't fishers, the Basic fee applies for them. **Check rates and availability.**

GASTRONOMY

Our proposal is a varied fixed menu, offering the tastiest dishes of Patagonian regional cuisine; a touch of international cuisine based on our collection of European family recipes, and classic recipes of traditional Argentine cuisine.

We serve seasonal ingredients from our ecological, organic garden. In the summer, desserts are a symphony of red fruits such as raspberries, strawberries, cherries, sour cherries, cassis, sarsaparrilla; and, for most of the year, salads have very fresh ingredients with lettuce, arugula, kale, and various aromatic herbs.

This is an opportunity to taste dishes with rosehip, elder, gooseberry and rhubarb.

It is a three-step menu at lunch and four steps at dinner.

Activities

Self-guided activities:

- ❖ **Trekking:** there are many options to walk. Walk along the shore of Lake Mascardi, the valley to Tronador, or even discover hidden lagoons, and get to the top of peaks and nearby viewpoints. Do an hour or full day trekking: to the Red Castle, Los Pozones, the Hanging Bridge (*Puente Colgante*) and the Cipresal viewpoint, peninsula of the burnt hotel (*península del Hotel Quemado*), Los Césares Lagoon, La Volteada stream, Los Césares Cascade, Diego Flores de León mount viewpoint, and Blue Lagoon, among others. Some walks require crossing the lake by boat. This service can be hired on site.
- ❖ **Tours in the area:** visit the base of Mount Tronador and the trails that start there and the zone of the Alerces cascade, either with your own vehicle or by hiring the hotel transfers.



- ❖ **Use of rowing boat:** the hotel has a rowing boat that may be used on demand by guests to enjoy lake Mascaradi.

Guided activities. With additional cost.

- ❖ **Private activities:** the hotel has a wide grid of guided activities. Our suggestion is to pre-book the full day guided activities at the time of hotel reservation, which are confirmed and organized upon arrival according to the weather. Guides are locally specialized and speak in Spanish. If you need an English-speaking guide, please ask for availability.
- ❖ **Programmed activities:** there may be open group departures in the hotel reception area.

In all cases please indicate the interests of the guests upon reservation so that the hotel can provide a better orientation.

GRID OF ACTIVITIES:

- ❖ **Visit to Puesto Cretón:** visit an old cattleman outpost called Puesto Cretón; located at the Vuriloches Valley 7 kilometers from the Hotel, heading toward the Tronador. In the summer, this outpost provides dairy products to the hotel. It is surrounded by untamed wildlife, in the shores of the Upper Manso River. We organize half day and full day programs here with countryside activities and meals around the bonfire. It can be reached by horseback riding, by vehicle or to combine it with the raft in the Manso River.
- ❖ **Horseback riding:** several trails can be enjoyed by horseback riding in one hour of full day outings: the the Red Castle viewpoint, Los Pozones, the Hanging Bridge (Puente Colgante) and the Cipresal viewpoint, Los Césares Lagoon, visit to the three lagoons of the Vuriloches Valley, Blue Lagoon, Puesto Cretón, among others.
- ❖ **Rafting in the Manso River:** (class I): departing from Puesto Cretón to the mouth of the river in Lake Mascaradi. It is a 7 km (4.3 mi) excursion to contemplate nature and a good chance to enjoy bird watching.

For more details, ask for the description of activities and rates information.

Fishing

Fishing Season starts on **1st of November** and ends on the **1st of May**. Fishing population consists of rainbow trouts, brown trouts or brook trouts, averaged sized from 38 to 65 cm.

The hotel offers fly casting lessons for beginners and several fishing excursions.

Permitted fishing areas to visit and fish:

- ❖ **Lake Mascaradi:** it is the most important one in the area and it is easily accessible since the hotel is located on its shore. Guests can fish from the coast or in a boat.

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- ❖ **Los Césares Lagoon:** located at 1200 meters above sea level, it is accessed only by a type of horse riding. It is uncrowded and has excellent fishing options.
- ❖ **Other lakes:** Los Moscos, Hess, Roca and Fonck. Accessed by truck from the hotel and located from 17 to 33 km (10 to 20 mi) from the hotel.

A fishing permit is required for fishing activities. It is sold at the hotel.

Facilities

Hotel Tronador incorporated different buildings over the years, which blended with the landscape in harmony.

There are three buildings:

1. **Casa Bonete:** this is the newest building, built in 1970. Most of the common areas are here: reception area, breakfast salon, restaurant, meeting room and a cozy lounge with a fireplace and the best view to the lake from the balcony. Rooms are in the first floor accessible by stairway. The building is located in the same grounds as the second hotel, built in the times of Mr. Ben (in 1933). The main dining room and some rooms overlook the "Bonete" Mountain, a magnificent (2257 meters above sea level).
2. **Casa Pionera (Pioneer House):** this is the oldest of the current buildings and it is located 13 meters from the main building. It has a common living room area that gives access to the rooms; some of them in the ground floor and others in the first floor accessible by stairway. One of the apartments has facilities for people with different abilities and reduced mobility.
3. **Bungalow de la Matera:** It is a small house with five rooms, located 50 meters from the main building. It has a small living/lounge area that gives access to the rooms. It was built in the 1940's when foreign tourism intensified. It has surrounded by a beautiful park with an area especially designated to drink "mate" (traditional argentine social drink) under two giant sequoias.

Capacity: In total, Hotel Tronador has 12 rooms with private bathrooms, with capacity for 34 people. Capacity can be increased to approximately 70 people. *In this document some of the rooms are not included for sale.*

Services:

- ❖ Electricity: 220 volts, 24/7. Generated by a hydroelectric turbine.
- ❖ Wi-Fi in almost all the facilities. Signal may be intermittent.
- ❖ Heating: fireplaces and water radiators fed by wood boiler.



Type of accommodation	Details	Amount of rooms	Building	Description
Rooms	Lake view and private balcony	3	Casa Bonete	Wide double rooms with private balcony overlooking Mascardi lake.
	Lake view	5	Casa Bonete, Casa Pionera and Bungalow de la Matera	Wide double rooms overlooking Mascardi lake. One of the rooms can be triple MAT.
Family rooms	Lake view	4	Casa Pionera	Two rooms and a bathroom. One of the rooms has lake view. Capacity up to 5 people.

Events: corporate events or special events can be organized upon request.

- ❖ Two salons for 60 people.
- ❖ Barbecue room for 60 people.
- ❖ Meeting room with a screen and a projector. Up to 30 people.
- ❖ Solarium and recreational area for children.

Contact us for a quote.

Location

Hotel Tronador is located on Northwest Patagonia, in the Nahuel Huapi National Park, in Argentina. It is located by the Mascardi Lake shore, at the foot of the *cordillera* just by Mount Tronador of 3454 meters above sea level, the highest mountain of northern Patagonia.

The nearest city is **San Carlos de Bariloche**, 60 km (37.2 mi) away from the Hotel, which has an **international airport** 77 km (47.8 mi) from Hotel Tronador.

Getting there

- a) **By car:** access by National Route No.40 (RN 40) by taking the detour to Provincial Route No. 82 in Villa Mascardi. The detour is located between kilometers 2001 and 2001 of RN 40. A few meters after the detour you will find the entry to the National Park (cash only). Los Rápidos bridge (*Puente de los Rápidos*) is located 11 km after the entrance, where the road branches and there is a circulation schedule (**road with a time frame**). Take the detour to the Tronador Mountain (crossing the bridge over the Manso

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River). There are 14 km more to the Hotel Tronador, where you can enjoy a beautiful landscape worthwhile doing during the day.

- b) **Private transfer:** check costs.
- c) **Regular bus:** check regular services departing from Bariloche to the base of Tronador Mountain.

Online itinerary <https://goo.gl/gKrK9F>

Circulation schedule from Los Rápidos bridge

When organizing your trip by car please be advised that the road accessing Hotel Tronador has a time frame in which vehicle circulation is restricted to one lane. The restriction applies from Los Rápidos bridge, 11 km from the National Park entrance in direction to the hotel and the base of Mount Tronador:

Two-way circulation from 19:30 p.m. to 9 a.m.: drive with caution. Since this is a winding mountain road, it is not always easy to see the curves.

Entry only from 10.30 a.m. to 2 p.m.: direction enabled to the west, that is, to enter from Route 40 to Hotel Tronador and base of Tronador Mountain.

Exit only from 4 p.m. to 7.30 p.m.: direction enabled to the east, that is to Route 40, Bariloche or El Bolsón.

Take into account if you arrive by plane: we suggest that guests book flights arriving to Bariloche Airport before 12.30 p.m. or after 6 p.m. so that you don't have to wait for the entry access timeframe of the road to the hotel. For departing flights, please be advised of the road time schedule: you can only leave to Bariloche before 9.30 a.m. or after 4 p.m.

Distance and time

From Hotel Tronador to	Distance	Duration of the trip
San Carlos de Bariloche	60 km	1:30 h
Bariloche Airport	73 km	1:45 h
Circuito Chico	76 km	1:50 h
El Bolsón	110 km	2:00 h
Esquel (via RP 6)	273 km	4:00 h
Villa La Angostura	142 km	2:30 h
San Martín de los Andes	250 km	4:30 h

Emergencies: due to distance and the circulation Schedule, ambulances do not provide services in the area. In case of emergency, the National Parks are in charge of the evacuation.

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NON-RESIDENTS RATES 2020-2021

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Full board accommodation

Low season: From December 1 to 20, 2020; and from March 1 to April 30, 2021.

Type	Details	Quantity	Single	Double	Triple	4 5 people
Room	With balcony and lake view	3	150	112	N/D	N/D
	Lake view	5	133	104	96	N/D
Family rooms	Lake view from one of the rooms.	4	N/D	N/D	108	96

High season: From January 3 to February 28, 2021.

Type	Details	Quantity	Single	Double	Triple	4 5 people
Room	With balcony and lake view	3	178	130	N/D	N/D
	Lake view	5	152	112	108	N/D
Family rooms	Lake view from one of the rooms.	4	N/D	N/D	121	108

Special High season: From December 21, 2020 to January 2, 2021.

Type	Details	Quantity	Single	Double	Triple	4 5 people
Room	With balcony and lake view	3	195	146	N/D	N/D
	Lake view	5	175	125	121	N/D
Family rooms	Lake view from one of the rooms.	4	N/D	N/D	137	121

The rates shown are in US dollars. US\$ per person per night.



Notes

- ❖ The stay with full board includes breakfast, lunch and dinner.
- ❖ Half board: Includes lodging with lunch or evening meal (one must choose one meal) and breakfast. US\$ 15.- are deducted from the full board rate.
- ❖ Rates for children:
 - Children up to 1 year: no charge.
 - From 1 to 8 years old charged at 50% of the corresponding tariff sharing the room with two adults.
- ❖ Rates include taxes (VAT 21%) over the lodging rate only.

Services not included in price:

- ❖ All beverages.
- ❖ Afternoon tea.
- ❖ Transfers in & out.
- ❖ Laundry.
- ❖ Tips.
- ❖ Guided activities.
- ❖ Restaurant menu items additional to what is included according to the hired program.

Events, celebrations, fishing: consult. It is quoted on demand according to specific requirements.

Reservas

Términos y condiciones

- ❖ **Rates are subject to change without warning.**
- ❖ **Considering the Covid-19 pandemic or in case of force majeure Hotel Tronador reserves the right to cancel or change the date of stay.**
- ❖ **VAT exemption for non-residents (21%):**

It is only valid for FOREIGNERS, who do not reside in the country. The VAT (21%) discounted is only from the cost of accommodation and breakfast. For the rest of the services include VAT (Decree 1.043/2016).

This benefit can only be applied for payments with credit card or wire transfers from abroad. Not applicable for cash payments. A copy of the passport of all passengers is needed at the time of the booking and home address. Desglose de la tarifa:

- Base program: US\$ 30.- VAT included. The remaining balance is VAT exempted.
- Half board: US\$ 15.- VAT included. The remaining balance is VAT exempted.

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- ❖ **Check-in:** 1 p.m. **Check-out:** 11 a.m. rooms must be vacated. Guests will have access to the rest of the hostelry facilities outside these times and any meals or other activities will be charged accordingly.
- ❖ **Reservations:** To confirm accommodation it will be necessary to pay the equivalent of one night of the lodging. The dates for the deposit will be informed by Hotel Tronador upon booking (it won't be any earlier than 90 days before Check-In date. All reservations not partially pre-paid will be considered provisional. The remaining amount hired should be paid with at least a month of anticipation to the check in date in case of individual bookings and 45 days in case of group bookings. All reservations and/or changes must be received in writing, by e-mail to: info@hoteltronador.com or hoteltronador@bariloche.com.ar
- ❖ **Payment:** Rates are expressed in US dollars. Rates are changed to pesos according to the seller exchange rate published on the website of Banco Nación on the day of payment. Visa and Mastercard cards are accepted.
- ❖ **Cancellation charges:** Up to 30 days before IN date, not charged, unless bank charges apply. From 29 to 15 days before IN date, 30% of total; from 14 to 7 days before, 50%; less than 7 days, 100% of the total is charged. **Group policy:** Please ask.

In the event that returns are due, the amounts will be left on credit for future reservations, or they may be reimbursed in the currency in which the payment was received, discounting bank charges if any.

What to pack

In any moment of the season we suggest packing clothes for all weathers. In spring and autumn mainly pack warm clothes and a waterproof jacket. If your trip contemplates full outdoor activities (fishing and trekking) we suggest packing waterproof pants as well. From the end of December to the end of March do not forget to include a swimming suit since in warm days you can swim in Lake Mascaradi.

- Waterproof jacket
- Warm clothing: long sleeve shirt, long and comfortable pants to do activities.
- Warm weather clothing: shirts, short pants.
- Trekking shoes, internal use footwear, sandals/flip flops. Avoid shoes with heels.
- Wool hat/ scarf and gloves can be useful if you are not used to cold spring and autumn weather.
- Hat and sunglasses.
- Sunscreen.
- Medicine or other frequent or daily use products. There are no drugstores in the area.
- **Allergies:** we suggest bringing medication in case of wasp allergies. The season of yellowjacket wasps (*Vespula germanica*) takes place during the months of February and March.

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Our story. Historical chronology

The history of the hotel is that of the Vereertbrugghen family, which started in 1913. It is worthwhile peeking at their brief chronology to know the soul of the hotel:

1913: Mr. Benito Vereertbrugghen explores the valley and further settles next to the Casalata river in the north shore of lake Mascardi, building a rustic hut. He plans to start a cattle business, introducing the first cows to the area. He then settles in the south area of the lake, near to the current location of the hotel.

1929: Mr. Benito expands his own house and founds Hotel Tronador. Reinaldo Knapp launches a new passenger's motorboat in lake Gutierrez and another one in Lake Mascardi, combined by land and offers the first excursion to the Tronador Mountain, which brings the first tourists to the area.

1933: In March the house, totally built in cypress wood, was accidentally burnt. The family moves to the actual location and builds a totally new hotel. The building is inaugurated in December of the same year in the current location.

1934: The National Parks Law is passed, and the hotel is included inside the protected area of the Nahuel Huapi National Park. As original settlers, they are authorized to continue with livestock production. 1935: Mr. Benito orders the construction of a new motorboat to transport the clients to the hotel in Lake Mascardi.

1938: Construction of the first road for vehicles.

1940: Tourism in the area increases as a result of World War II. English and German people, among other nationalities, arrive to enjoy the beauty of this corner of the Andes. The hotel expands with the addition of another more comfortable building, built with stone and wood. Afterwards, the annex and the bungalow are also built.

1959: The second generation, Benito Jose (Pepe) and his wife Beatriz Ardüser take over the administration of the hotel.

1965: the older building is dismantled, and the current main building of the hotel is built.

Currently, the hotel is still hosted by Beatriz, their children and grandchildren.

Bookings

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